

Temporary Changes to continue our support while fighting against the spread of COVID-19

Everyday brings more information and obstacles to overcome as the world continues its efforts against the Coronavirus. With strict safety and cleaning protocols already in place, our entire team is working endlessly on improving every aspect we can in order to be available for community support while protecting our clients and staff. We have added a few changes to increase this support.

- **25% discount for boarding for ANY person in need now through the entire month of April-** Anyone working long hours that needs pet care support can have a 25% discount off boarding fees. If pet care is needed due to poor health, we are here to help, but do require that a healthy friend or family member bring in your pet. All required paperwork can be completed online prior to arrival. We request that all personal items be left at home with the exception of food and medications at this time.
- **Temporary hour changes-** Ours hours of operation will be temporarily adjusted. We will be open 7am-11am and 2pm-6pm Monday-Friday and from 8am-11am and 1pm-4pm Saturday and Sunday. If you are in a bind and need services outside of operational hours, call us to discuss special arrangements.
- **Suspended tours-** Although we are proud of our facility, we are currently suspending tours to reduce office traffic

In order to keep our environment as safe as possible, we ask for your cooperation by following these protocols:

- **Please wait in the car or entry yard if someone is currently in the office.** Otherwise maintain a social distance of at least 6 feet

- **If you are not feeling well, have a healthy family member or friend drop off or pick up your pet.** Phone or written authorization is required for pick up of a pet by anyone other than the owner.
- **Use Paypal or pay balances over the phone rather than paying in office** Please bring a copy of payment confirmation if using Paypal.
- **Email or fax required records in advance to reduce check in time.**
(email: athomekennelstucson@gmail.com or fax: 520-722-0955)
- **Leave pets personal items at home with the exception of food or medications unless absolutely necessary.** We will provide supplies for your pet including beds, bowls, and toys.

All departments currently remain available for your pets support including grooming, boarding, and daycare. All of you are in our thoughts everyday. We hope everyone is staying happy and healthy.

Cassandra Bisschop
At-Home Kennels General Manager
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