

New change of hours to maintain essential pet support.

We truly hope everyone is staying safe, healthy, and happy at home. Every day is a new day with many challenges and adaptations while we adjust our lives to the pandemic happening all around our world. Communities come together helping neighbors with resources and supplies or providing relief with creative ideas for motivational activities and projects or even online socialization. It's heartwarming to see all the kindness through these hard times. Our team at At-Home Kennels stands alongside our beloved community offering support in any way we can. Being that pet care is essential, all services remain available for any family in need. We are, however, limiting our business hours in efforts to keep all our clients and staff safe. These hours may limit public access into our facility, but pets will still be cared for throughout the day by our dedicated team members. Special accommodations can be made for any family that needs emergency boarding services outside of public access hours. Anyone interested in services can call 520-722-3162 during office hours or 520-440-3991 for emergencies.

New Public Access Hours -

Monday - Friday 8am-12pm

Saturday and Sunday - open by appointment only

Special arrangements for after hour services are available for emergency boarding

(These hours limit public access into our facility, but pets will still be cared for by our dedicated team members)

In every effort to keep our environment as safe as possible, we ask for your cooperation by following these new protocols.

- **Please plan and provide our team with a specific time you plan to drop off or pick up your pet.**- Having this information can help us plan and stagger expected clientele in efforts to keep public interaction to a minimum.

- **Please wait in the car or entry yard if someone is currently in the office.**
Otherwise maintain a social distance of at least 6 feet
- **If you are not feeling well, have a healthy family member or friend drop off or pick up your pet.** Phone or written authorization is required for pick up of a pet by anyone other than the owner.
- **Use PayPal or pay balances over the phone rather than paying in office** Please bring a copy of payment confirmation if using PayPal.
- **Email or fax required records in advance to reduce check in time.** (email: athomekennelstucson@gmail.com or fax: 520-722-0955)
- **Leave pets personal items at home with the exception of food or medications unless absolutely necessary.** We will provide supplies for your pet including beds, bowls, and toys.
- **If you are showing no symptoms, but have knowingly been exposed to the Coronavirus, please notify a team member immediately at arrival.**

All departments currently remain available for your pets support including grooming, boarding, and daycare (daycare will need to schedule special pick up arrangements). We appreciate each and everyone of you. Thank you for being a part of our **AHK** family.

Cassandra Bisschop
At-Home Kennels General Manager
520-722-3162

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