

At-Home Kennels Welcomes You!

Welcome to At-Home Kennels! Thank you for giving us the opportunity to be your pet's home away from home! At-Home Kennels has been of service since 1992 providing affordable, top quality animal care to all the pets in the wonderful city of Tucson. At At-Home Kennels (AHK), we take pride in providing a caring, friendly, clean, and safe environment for your pet. Our goal is for your pet to be excited to come in and you to feel at ease while you're away. Team members at AHK do their very best to work with each pet individually to encourage them to be as happy and as comfortable as possible during their stay.



Included in this packet is some information about our facility including requirements, policies, recommendations, and additional options. We understand that boarding your pet can be difficult and very emotional. We hope this packet will help to ease the transition into preparing for your pets stay with the use of recommendations and a checklist of items to bring from home. Thank you for becoming a member of our AHK family!

Rate Policy

Rates are determined per pet and by weight for canines. You may drop off or pick up anytime during business hours. You are charged for the day of drop off regardless of the time of arrival. On the day of pick up **check out time is 10am**. If you pick up before 10am there is no charge for that day (after 10am is a full days charge). Our business hours are:

Monday-Friday from 7am to 6pm, Saturday and Sunday 8am-4pm.

Daycare is available anytime during business hours for \$10 per pet. Daycare is defined as pet drop off and pick up on the same day during business hours.

Medication administration is an extra charge of \$3 per day per pet. There is only a charge for the days medication is administered.

Rates include:

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|-----------|--------------|----------------------|
| ❖ Food | ❖ Toys | ❖ Daily Off Leash |
| ❖ Bedding | ❖ Cat Litter | Exercise for Canines |
| ❖ Bowls | | |

Vaccination Policy

Vaccinations introduce antigens into the body in order to strengthen the immune system against a particular disease. Allowing the immune system to recognize the particular disease helps the pet fight off the disease entirely **or** reduce the severity of the disease (aspc.org). Vaccinations are the best way to protect your pet's health. All our requirements are based on research including

the American Animal Hospital Association and American Association of Feline Practitioners as well as veterinary recommendations and local veterinary surveys.

Official documentation of current vaccinations is required to include the following:

Dogs:	Cats:
<ul style="list-style-type: none">• Distemper-Parvo (1-3yr)• 6-month Bordatella• Leptospirosis (1yr)• Rabies (1-3yr)	<ul style="list-style-type: none">✓ Feline distemper (1-3yr)✓ Feline leukemia (1-3yr)✓ Rabies (1-3yr)
Vaccination duration depends on the vaccination given.	

Veterinary records or receipts with vaccination history are considered official documents. We will accept certain canine vaccinations done by the owner as long as **both** the empty vaccination package and purchase receipt are provided as proof of purchase and administration. Pet passports or handwritten records without vaccination vile stickers are unacceptable as documentation. All vaccinations must be administered a *minimum* of 48 hours in advance. Canine Bordatella needs to have been given within the last six months even if it was administered as a yearly. The six month requirement is due to the large amount of pet intake and is considered the best form of protection for your pet.

Food Policy

At-Home Kennels proudly uses Diamond Naturals dry food formulas. Options include:

Dogs:

- ✓ Chicken and Rice Formula
- ✓ Lamb and Rice Formula

Cats:

- ✓ Diamond Naturals Indoor Cat Formula

We offer Kirkland can dog food and Friskies can cat food, broth, and pumpkin as *enticers only if necessary*. If your pet needs additions to the included dry food as part of their regular diet, your pets own supply would need to be provided.

You may choose to bring your pet's normal diet if you wish. For any pet with severe food allergies, strict diet, or sensitive stomach, it is recommended to bring your own food. **Food items should be brought in plastic storage containers with a closing lid and labeled with your pet's name and last name.** Specific written instructions are always welcome.



Personal Items

You are welcome to bring anything you would like from home to make your pet more comfortable. We will do our best to keep track of every item brought in with your pet, however, there is always the risk that something may get lost, damaged, or misplaced. AHK is not responsible for the loss or damage of any personal items.

Personal items may include food containers, bedding, toys, leashes, etc. Bowls are not recommended to bring unless necessary. We recommend that **all personal items be labeled with your pet's name and last name**. For first time pets that have never been boarded, bringing an item from home such as a worn, unwashed shirt that smells like you helps the pet to settle in with a familiar, comforting scent.

Daycare Services

Daycare services can be utilized to prepare your pet in advance before a big stay or just as entertainment during the day. Daycare services are defined as being dropped off and picked up the same day during business hours and includes all services provided in a normal boarding stay. This is a great way to help newcomers adjust gradually to the routine or continue to encourage comfort to returning pets.

Optional Services/Activities (Additional Charge)

These additional services are available upon request. Take a look at all our options to help your pets stay be even more enjoyable!

- **Full Grooming**- Scheduled by advance appointment only. A full grooming is your pet's spa treatment with our professional groomers. Whether you have a sheltie that needs a good brushing, bath, nails, or a standard poodle needing a summer cut, Michelle and Alexis are available for you. They can even brush your pet's teeth or paint their nails.
- **Standard Bath**- Team members will treat your pet to a satisfying cleanse to go home happy and smelling fresh!
It is always recommended to schedule grooming or a standard bath service before your pet goes home. Standard baths are typically started after 10am requiring an afternoon pick up. Any pets groomed/bathed on the same day of departure will not be charged for the day regardless of the time of pick up.
- **Brushing**- Schedule a deep brushing with a standard bath or as a weekly treat.
- **Nail Trim**- Not just for canines, but felines too!
- **\$2 Scrambled Egg Breakfast**- Let us make your pet a plate of scrambled eggs to start off the day. One plate consists of 2 fresh eggs.
- **\$4 Beggin' and Eggs Breakfast**- Add two Beggin' Strips to the plate of scrambled eggs for an additional treat. (**\$3 Mini Beggin' and Eggs Breakfast also available**)
- **\$1 Tuna Dinner**- For felines and canines to enjoy!
- **\$4 Dog walking**- For additional exercise, we will take your pet on our unique dog walking trail.
- **Transportation**- Had a long trip and would rather have your pet delivered? Our team will drop off or pick up your pets. Arrangements must be made in advance. *Services may not always be available. Rates rely on location.
- **After Hours Pet Pick Up/Drop Off**- Getting home after we close and can't stand to be home without your pet? We understand! Set up arrangements in advance and a team member will re-open just for you. *Services may not always be available. Rates rely on time of re-opening.

Thank you for choosing At-Home Kennels Boarding & Grooming! We enjoy what we do and we would not be here without you! We look forward to getting know your pet!

AT-HOME KENNELS CONVENIENCE CHECKLIST

CHECKLIST

- Vaccination records
- Boarding Contract
- Permission for Veterinary Care Form (available in office)
- Emergency Contact Information

- Personal items (labeled)
- Food (closed container, labeled)
- Written instructions
- Medications

REQUESTS

- Full grooming
- Standard bath
- Nail trim
- Brushing
- Scrambled eggs breakfast
- Dog walking
- After hours pick up/drop off
- Transportation